



Aircon Hero Sdn Bhd TM

Company Profile

www.airconhero.com

**TRUST
THE
EXPERTS**



About Us

A diverse team of expertise determined to bring the chill, one nation at a time. With more than 20 years experience in the field combined with the latest in technological advancement, we will be able to reach out and deliver exceptional service. We understand the essence of customers needs, be it residential or commercial, our skilled technicians apply the same focus and stringent SOP's on every task our customers entrust us with.

Our team of technicians are managed strictly to ensure punctuality and to provide the highest quality service. Our pricing and service is transparent. There are no hidden charges and our staffs are incentivised to provide high quality service. Additionally, we also have strict standard operating procedures in place to ensure we provide consistent high quality service to our customers.





Mission

To provide a 360° AC solution for all our commercial business partners, guaranteeing premium services by applying our unique structured business principals and ethics.



Vision

As we endeavour to be Malaysia's No.1 Aircon Service Provider, we are offering competitive pricing with premium services for our business partners.

What makes us different?

Aircon Hero has the following advantages in the aircon service industry:

Reliability:

Our team of specialists is managed strictly to ensure punctuality and quality service.

Expertise:

We carefully source and train our team of specialists to ensure a consistent level of expertise and quality.

Service:

We standardised our offerings and have standard operating procedures in place to ensure consistent high quality service.

Transparent:

Our pricing is transparent with no hidden charges.



Basic service

Chemical service

Gas top-up
& leak detection

Water leak
fix & repair

Our Services

Repair parts
& replacement

Supply new
parts & ACs

Troubleshooting





Our Support

- 7 days a week of Customer Service
- 7 days a week of Professional Technicians
- Dedicated Account Managers
- Free site visits and consultation (T&C)
- 30 Days warranty on the service (T&C)
- Direct response to urgent calls (Contract)
- 100% money refund for problems not being solved (T&C)
- Night shift services for Hospitals, Government & Hypermarkets (Contract)

Our Clients



Beaconhouse
Malaysia
Sdn Bhd

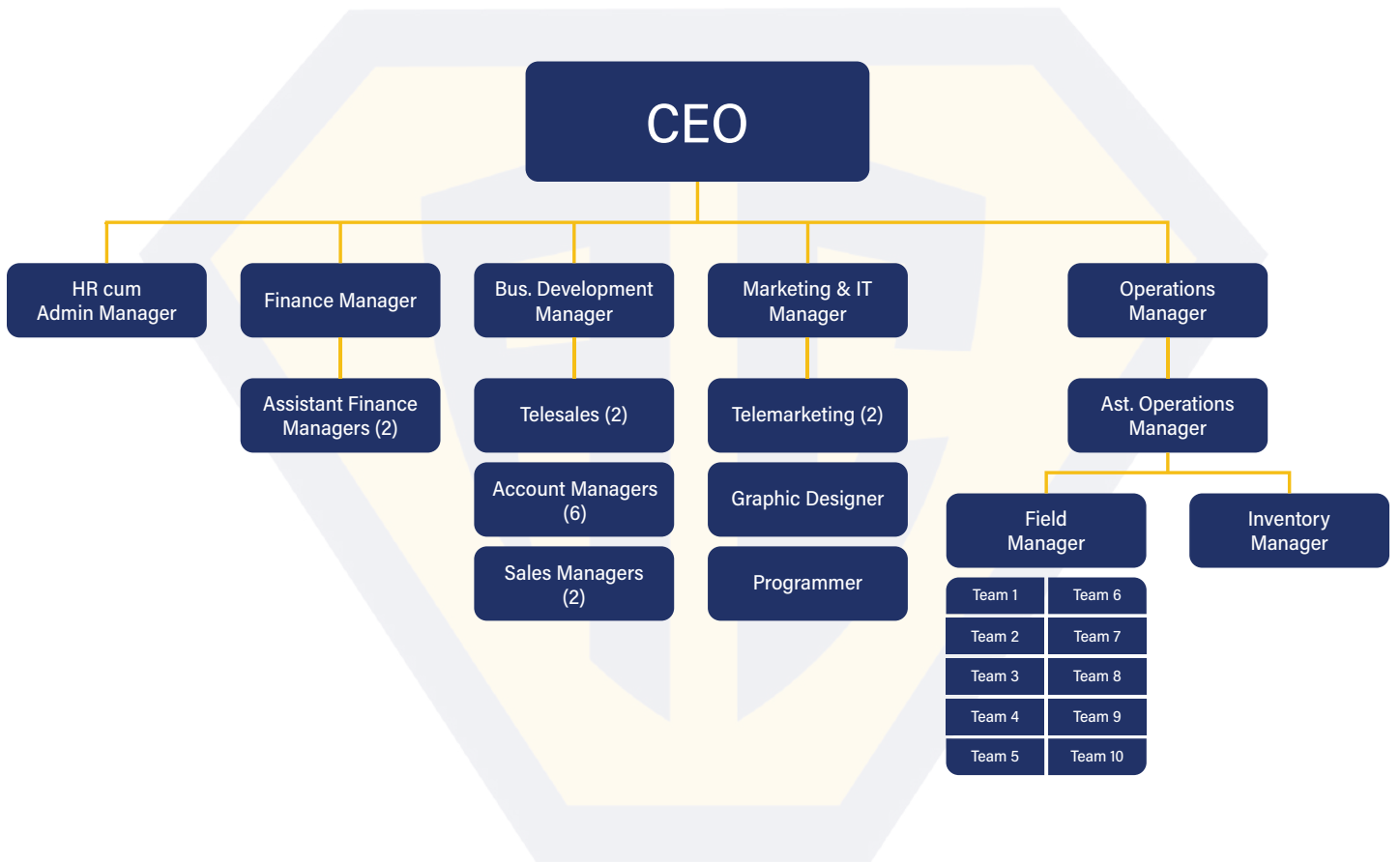


Aljazeera
International
(M) Sdn Bhd

Decathlon
Malaysia



Our Team





Aircon Hero



www.airconhero.com

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